

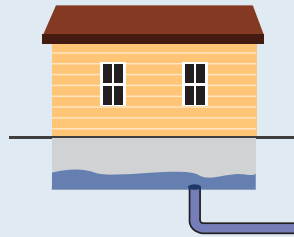
Flood Basics for Residential Properties



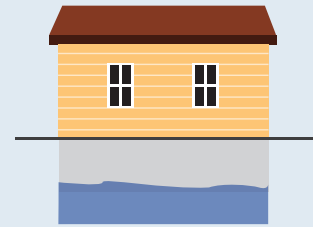
Types of Flooding



Surface water flooding
Severe storms or long, frequent periods of wet weather can cause flash-flooding or water body levels to rise and overflow.

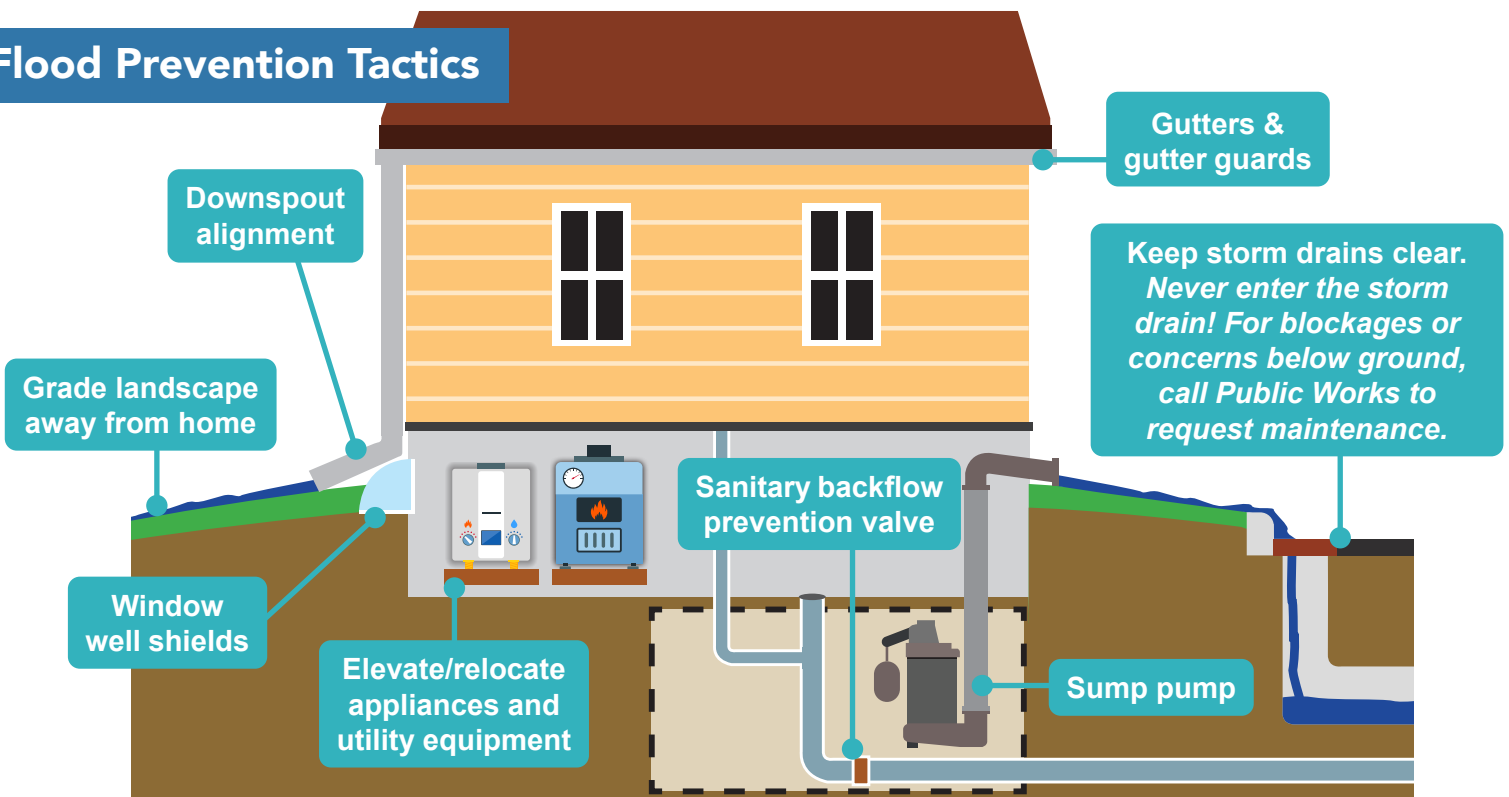


Sanitary backflow
A blockage in the sewer system can cause wastewater to flow backwards into your home if sewer pipes are flooded with storm water.



Groundwater seepage
After long periods of wet weather, water may infiltrate the ground causing the groundwater to rise above your home's foundation level.

Flood Prevention Tactics



Additional Actions

- Consider flood insurance (see “Flood Insurance: What You Need to Know”)
- During a flood:
 - » Basement and low-level area pumping
 - » Sandbags: During major flooding events, the City will have sandbags available for pick up at the Public Works Department.
- If you experience regular flooding, larger changes to your home or property may be necessary and require a permit:
 - » Shoreline restoration
 - » Convert “walk-out” home to “look-out” including site grading

Contacts

For emergency or life-threatening situations please call 911.

For non-emergency assistance during regular business hours contact the Public Works Department (11522 Minnetonka Blvd) at 952-988-8400.

If you cannot wait until regular business hours for non-emergency situations contact the Non-Emergency Police Line at 952-939-8500.